



CQ fluency

translating ideas. improving lives.

LIFE SCIENCES CAPABILITIES

CQoverview

CQ fluency is a translation and language services company specializing in cultural adaptation with a focus on healthcare and the life sciences

cultural intelligence(CQ)

blends both **meaning** and **feeling** to create culturally relevant communications that connect and engage patients in **170+** languages

commitment to being exceptional since 2000

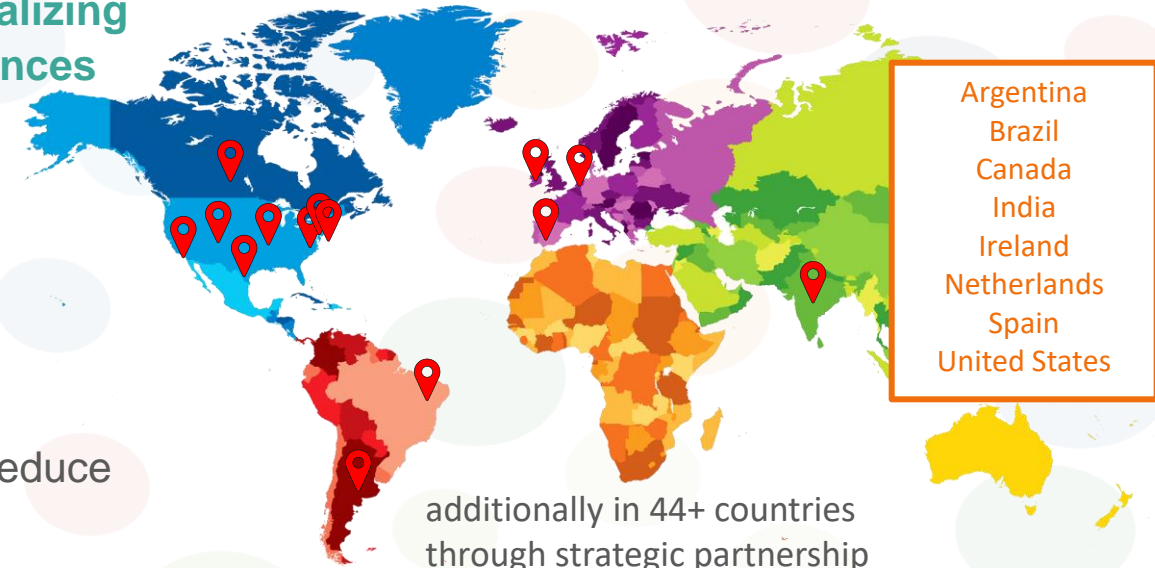
we partner with our customers to develop innovative solutions to help reduce overall costs and improve time to market

mission to improve lives

we are **passionate** about having a positive impact in every life we touch – through our work

people centric culture – our true differentiation

people are our main priority; our employees, our vendors, and our clients



additionally in 44+ countries through strategic partnership

CQ fluency is an award-winning, certified minority, woman-owned business



life sciences solutions

clinical trials



in-country, subject-matter expert linguists ensure technically accurate, consistent and culturally relevant translations

- *case report forms*
- *clinical evaluations*
- *patient diaries*

pharmacovigilance



immediate SME resources and automated processes lined up for speed and agility

- *adverse events (AEs)*
- *serious adverse events (SAEs)*
- *suspected unexpected serious adverse events (SUSAEs)*

medical devices



language compliance partner with an accredited team of medical translators experienced with regulations, such as EU MDR and IVDR

- *IFUs (instructions for use)*
- *medical device operation manuals*
- *product catalogs*
- *brochures & web content*
- *medical device software localization*

linguistic validation



ISPOR-compliant processes ensure all components are conceptually equivalent across multiple languages & therapeutic areas

- *clinical outcome assessments (COAs)*
- *electronic clinical outcome assessments (eCOAs)*
- *patient reported outcomes (PROs)*

life sciences solutions

regulatory submissions



ISO-certified quality control processes ensure accuracy and compliance

- *adverse event reports*
- *dosage formulations*
- *expert reports*
- *FDA applications*
- *pharmacological tests,*
- *product data sheets*
- *regulatory submission*
- *package inserts/labeling*

corporate



support your expanding global footprint through effective and engaging multilingual, intra-corporate content

- *customized workflow and technologies*
- *business and financial agreements*
- *strategic plans*
- *research studies*
- *websites*

global human resources support



recruit and retain global talent through culturally relevant communication and e-learning opportunities

- *policy manuals,*
- *multilingual eLearning*
- *intranet localization*
- *interpretation*

marketing



cultural insights to ensure your global master is translatable & fully inclusive of the diverse markets you are trying to reach

- *advertising patient education*
- *sales materials*
- *multicultural consulting*
- *focus groups*